



# VOLUNTEER ROLE PROFILE

## VOLUNTEER DRIVER (Furniture Store)



## Volunteer at Pendleside

Thank you for your interest in volunteering at Pendleside. We hope you will find all the information you need in this pack, to help you decide if you'd like to join our army of volunteers and to support you within your role.

Pendleside Hospice was founded as a charity in 1988 and is one of the principal providers of palliative and end of life care services to adults in Burnley and Pendle. Pendleside is widely known throughout the area of Burnley and Pendle and is held in deep affection by the local community.

Pendleside cares for over 1500 people each year, across a number of services. These include:

- Inpatients
- Hospice at Home
- Day Service
- Outpatients
- Family support
- Spiritual Care
- Rehabilitation
- Complementary therapy
- Psychological support
- Bereavement support

Clinical services are available to adults, 18 years and over. In exceptional circumstances, patients between the age of 17 and 18 will be allowed to access Hospice services. This will be assessed on an individual basis and only agreed when access to external children's services is not appropriate.

The Family Support and Bereavement service provide support to children, adolescents and adults.

Services are supported by Pendleside's Catering and Domestic, Maintenance, Finance and Administration, Fundraising and Retail teams.

All our care is free of charge to our patients and their families/carers but, of course, it isn't free to provide and most of it is funded through the generosity of the local community in which we serve. In the current financial year, it will cost over £4.4 million to run Pendleside Hospice, of which over £3.4 million will be raised through voluntary donations.

It is estimated that the work our volunteers do equates to at least £448,266 per annum if we were to pay for their services. Consequently, we really could not achieve what we do without the hard work of all our volunteers and we very much appreciate all the help and support they give.

Helen McVey.  
Chief Executive.

## **VOLUNTEER DRIVER (Furniture Store)**

### **Supported by:**

David Alexander & Ken Hilton, Retail Co-ordinators

### **Suggested time commitment:**

Time commitment is variable and can fit in with you; you could do anything from a couple of hours a week to a couple of days a week, anytime Monday to Saturday.

### **Location:**

The role is based within the Furniture Store and supporting our network of shops within Burnley and Pendle

### **If interested in role:**

If you are interested in the role please complete an application form and contact Lisa Clarke, Volunteer Co-Ordinator by email: [lisa.clarke@pendleside.org.uk](mailto:lisa.clarke@pendleside.org.uk) or telephone no: 01282 440159

### **Who can do this role?**

Anybody who has an interest in driving, meeting people and is capable of the physical activities to fulfil the role.

### **What will I do in the role?**

The role will involve some or all of the following tasks dependent on capability:

- Delivery and collection of furniture
- Working with the public
- Lifting and carrying
- Supporting shops with collections
- General tidying of store and warehouse
- Assisting with waste disposal
- Cleaning of store van

### **Am I right for the role?**

If you have an interest in driving, working with the public and volunteering individually or as part of a team, this role would be ideal for you.

### **Being part of Pendleside Volunteer Community:**

There are many advantages to joining the Pendleside Community including development of friendships, social events, providing much needed help and support, contributing to a worthy cause etc.

### **Pre volunteer recruitment checks:**

The volunteer role requires you to complete an application form and the provision of two written references.

### **Training and supervision:**

Any new volunteer will receive a full induction and be required to complete a mandatory training booklet every 2 years. The person in charge of the department in which you volunteer will supervise and mentor you.