



MEALS ON WHEELS DRIVER/WELFARE



MEALS ON WHEELS DRIVER/WELFARE VOLUNTEER

Approx. 2hrs per day 11:30am 13:30pm

(Volunteering for more than one day would be advantageous)

Worked flexibly Monday to Sunday

Thank you for your interest in volunteering as Meals on wheels Driver/welfare volunteer at Pendleside Hospice. We hope you will find all the information you need in this pack, to help you decide if you'd like to join our army of volunteers and to support you within your role.

Pendleside Hospice was founded as a charity in 1988 and is one of the principal providers of palliative and end of life care services to adults in Burnley and Pendle. Pendleside is widely known throughout the area of Burnley and Pendle and is held in deep affection by the local community.

Pendleside cares for over 1500 people each year, across a number of services.

These include:

- Inpatients
- Hospice at Home
- Day Service
- Outpatients
- Family support
- Spiritual Care □ Rehabilitation
- Complementary therapy
- Psychological support
- Bereavement support

Clinical services are available to adults, 18 years and over. In exceptional circumstances, patients between the age of 17 and 18 will be allowed to access Hospice services. This will be assessed on an individual basis and only agreed when access to external children's services is not appropriate.

The Family Support and Bereavement service provide support to children, adolescents and adults.

Services are supported by Pendleside's Catering and Domestic, Maintenance, Finance and Administration, Fundraising and Retail teams.

All our care is free of charge to our patients and their families/carers but, of course, it isn't free to provide and most of it is funded through the generosity of the local community in which we serve. In the current financial year, it will cost over £4.4 million to run Pendleside Hospice, of which over £3.4 million will be raised through voluntary donations.

It is estimated that the work our volunteers do equates to at least £448,266 per annum if we were to pay for their services. Consequently, we really could not achieve what we do without the hard work of all our volunteers and we very much appreciate all the help and support they give.

Thank you,

Helen McVey
Chief Executive.

VOLUNTEER DRIVER (Meals on Wheels)

Supported by:

Mark Scott, Catering & Domestic Services Manager and Chris Dobson, Team Leader/Head Chef

Suggested time commitment:

Time commitment is from 11.30am until approximately 1pm; you could do anything from one day a week to several days each week, anytime Monday to Sunday.

Location:

The role is based in the community supporting our clients within Burnley and Pendle.

If interested in role:

If you are interested in the role please complete an application form and contact Mark Scott by email: mark.scott@pendleside.org.uk or telephone no: 01282 440122

Who can do this role?

Anybody who has an interest in driving, meeting people, has a caring nature and is capable of the physical activities to fulfil the role.

What will I do in the role?

The role will involve some or all of the following tasks:

- Collecting meals from the hospice at 11.30am
- Working with our clients some of whom maybe venerable
- Lifting and carrying meal transport boxes
- Storing the meals as requested by the client
- Carry out basic welfare checks

Am I right for the role?

If you have an interest in driving, volunteering, working with the public, have a caring nature, this role would be ideal for you.

Being part of Pendleside Volunteer Community:

There are many advantages to joining the Pendleside Community including development of friendships, social events, providing much needed help and support, contributing to a worthy cause etc.

Pre volunteer recruitment checks:

The volunteer role requires you to complete an application form and the provision of two written references along with an Enhanced DBS check.

Reimbursement:

You will be reimbursed for the mileage you cover during your round (current rate is 0.45 pence per mile.)

Insurance:

You must have fully comprehensive insurance and be covered for business use (most insurers don't charge any additional fees for volunteering roles of this nature).

Your vehicle:

Your vehicle must have an M.O.T and be serviced as required. The interior should also be kept clean and tidy conducive with transporting food.

Training and supervision:

Any new volunteer will receive a full induction and be required to complete mandatory training every 2 years; this can be completed online or face to face. The person in charge of the department in which you volunteer will supervise and mentor you